



--

--	--	--	--	--

--	--	--	--

9713/33

May/June 2012

1 hour 15 minutes

Candidates answer on the Question Paper.

No additional materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name on all the work you hand in.

Write in dark blue or black pen.

Do not use staples, paper clips, highlighters, glue or correction fluid.

You may use a pencil for any diagrams, graphs or rough working.

DO **NOT** WRITE IN ANY BARCODES.

Answer **all** questions.

The number of marks is given in brackets [] at the end of each question or part question.

The businesses described in this paper are entirely fictitious.

This document consists of **18** printed pages and **2** blank pages.

Scenario 1
Questions 1 and 2*For
Examiner's
Use*

Kamran runs a small supermarket which includes an internet café in Islamabad. He is going to expand the business and needs to replace manual tills with EFTPOS terminals. These terminals will be networked together with computers used for administration.

He uses a stock control program to help him manage his business.

- 1 (a) Describe **four** items of information about a product held by the stock control system.

For
Examiner's
Use

Item 1

.....

.....

Item 2

.....

.....

Item 3

.....

.....

Item 4

.....

..... [4]

- (b) Describe **three** ways that a stock control program will help Kamran in managing the business.

For
Examiner's
Use

Way 1

.....

.....

.....

.....

.....

Way 2

.....

.....

.....

.....

.....

Way 3

.....

.....

.....

.....

.....

[6]

- (c) Other than controlling the stock, describe **three** benefits to Kamran of using EFTPOS terminals rather than using manual tills.

*For
Examiner's
Use*

Benefit 1

.....

.....

.....

.....

.....

Benefit 2

.....

.....

.....

.....

.....

Benefit 3

.....

.....

.....

.....

..... [6]

2 The computers in the internet café need to be connected to the main server.

(a) Kamran is considering using WiFi.

Give **three** advantages of using WiFi rather than cables to connect these computers.

- 1
.....
.....
- 2
.....
.....
- 3
.....
..... [3]

(b) Give **three** disadvantages of using WiFi rather than cables to connect these computers.

- 1
.....
.....
- 2
.....
.....
- 3
.....
..... [3]

- (c) Describe, including their uses, **three** items of networking hardware which are needed so that the computers can be connected wirelessly.

For
Examiner's
Use

Item 1

.....

.....

Use

.....

.....

Item 2

.....

.....

Use

.....

.....

Item 3

.....

.....

Use

.....

..... [6]

- (d) Explain what is meant by the following computer terms used when accessing the internet.

*For
Examiner's
Use*

URL

.....

.....

.....

.....

.....

HTML

.....

.....

.....

.....

..... [4]

- (e) Name and describe **two** protocols that computers could use over the internet.

1

.....

.....

.....

.....

.....

2

.....

.....

.....

.....

..... [4]

Scenario 2
Questions 3 and 4

*For
Examiner's
Use*

The botany department of a university has recently discovered a number of rare plants in a remote region of the country.

The department wants to use ICT to monitor the weather conditions in the region where the plants were found.

They will need an expert system to help classify the rare plants.

3 Describe in detail **five** sensors that will be used in a weather monitoring system.

For
Examiner's
Use

- 1
-
-
- 2
-
-
- 3
-
-
- 4
-
-
- 5
-
- [5]

(a) Knowledge engineer

[4]

(b) Inference engine

[4]

Scenario 3
Questions 5 and 6*For
Examiner's
Use*

Jamestown District Council have employed an architect to design a new assembly hall. The architect will use computer modelling to show her ideas to the council.

The council will put information about the new assembly hall onto its website so that members of the public can see the designs and make comments.

As members of the public can access and download the information, the council is concerned about the security of the website.

- 5 (a) Discuss **four** actions that a hacker might take when attempting to breach the security of the website and for each one state how it can be prevented.

*For
Examiner's
Use*

1

.....

.....

.....

.....

.....

2

.....

.....

.....

.....

.....

3

.....

.....

.....

.....

.....

4

.....

.....

.....

.....

..... [8]

- [5]

- 6 Describe, using examples, how the following **two** computer models could be used by the architect in a presentation to the full council about the new assembly hall.

(a) Financial model

.....

.....

.....

.....

.....

.....

.....

.....

.....

..... [3]

(b) CAD model

.....

.....

.....

.....

.....

.....

.....

.....

.....

..... [3]

Scenario 4
Question 7*For
Examiner's
Use*

Joe is a disabled person living in Chicago. His hobby is stamp collecting and he enjoys using online auctions for the buying and selling of stamps.

7 (a) Explain how the use of ICT will improve his access to the following:

(i) Booking a theatre ticket

.....

.....

.....

.....

.....

..... [2]

(ii) Employment

.....

.....

.....

.....

.....

..... [2]

(iii) Health care

.....

.....

.....

.....

.....

..... [2]

Describe in detail how these could be overcome.

[6]

BLANK PAGE

Permission to reproduce items where third-party owned material protected by copyright is included has been sought and cleared where possible. Every reasonable effort has been made by the publisher (UCLES) to trace copyright holders, but if any items requiring clearance have unwittingly been included, the publisher will be pleased to make amends at the earliest possible opportunity.

University of Cambridge International Examinations is part of the Cambridge Assessment Group. Cambridge Assessment is the brand name of University of Cambridge Local Examinations Syndicate (UCLES), which is itself a department of the University of Cambridge.